



## The Northwest Difference:

Northwest Pet Clinic was built with the vision to grow a facility where clients and their four legged family member could receive first rate care in a friendly environment. That's why every patient gets top rate, personal care. In order to help you make an informed decision regarding your pet's surgical procedure, Northwest Pet Clinic has created a list that details aspects of our quality of care.

In addition to making sure every patient is as comfortable as possible, we also made a commitment to the highest level of medical, dental, and surgical care. This is reflected by our highly trained and caring staff and use of modern, meticulously maintained, diagnostic, anesthetic, and surgical equipment.

### Urgent Care Services:

We understand that medical emergencies don't just happen M-F between 8am-5pm. Because of that, our facilities proudly offer extended hours to meet your needs.

#### Ina/Oracle

M-F 8am - 9pm  
Sat & Sun 8am - 5pm

#### La Cañada

M-F 8am - 5pm  
Sat 8am - 5pm

## We welcome your feedback!

We are always looking to improve our services to make your experience more pleasant. Please feel free to review us on Google by typing our name (Northwest Pet Clinic for our Ina/Oracle location or Northwest Pet Clinic La Cañada for our La Cañada location) into Google's search field and click on "Write a Review" under our company name.

Like and Follow us on Facebook:  
<https://www.facebook.com/NorthWestPet>

Visit us Online:  
<http://www.northwestpetclinic.com/>



## We are here to serve you!

Please do not hesitate to let us know if there's anything that we can do to help serve you.

Because your pet deserves only the best

## Northwest Pet Clinic

encourages our clients to compare

## Surgical Services

because there is a **difference!**



#### Ina/Oracle

252 W Ina Rd  
Tucson, AZ 85704  
**520.742.4148**

#### La Cañada

6745 N La Cañada Dr  
Tucson, AZ 85704  
**520.297.8258**



## We Treat Pets Like Family

It's important to educate yourself regarding your pet's surgery.

## What Questions Should You Ask?

Use this list as a guide in your conversation with your vet.

### Why is it important to ask the right questions?

How do you choose a surgical facility for your pet? We believe quality care should be the standard, not an option. If you want the kind of surgical care for your cherished pet that you want for yourself or another family member, you need to investigate the quality of care you are being offered by any veterinarian.

Unfortunately, similar sounding procedures are frequently not the same at different veterinary clinics. To get **High Quality Care**, you need to choose a hospital with high standards. When asking about surgical services, please inquire as to what is included with the procedure that you are interested in.

Also inquire about who exactly is performing the procedure, what their training level is, and what kind of anesthetic monitoring is used. A good clinic should be happy to talk to you about all these factors and give you a tour of their facility. Ask one of our team members if you have any questions.

**Pre-anesthetic Blood Testing:** Important to ensure your pet's internal organs are functioning normally and can process the anesthesia and heal normally.

**Pre-operative Pain Medication and Sedatives:** These medications are given before anesthesia and have been shown to prevent pain more effectively. They also help to decrease anxiety and stress in our hospitalized patients.



[www.northwestpetclinic.com/](http://www.northwestpetclinic.com/)

Visit our site for more information!

### Anesthetic Monitoring:

Electrocardiogram, blood oxygen level, respiration and blood pressure measurement help the surgeon and anesthesiologist determine the health status and anesthetic depth of our patients, allowing us to provide optimal safety.

**Dedicated Anesthetist:** It is imperative that someone be present during the surgical procedure whose only task is to monitor your pet's vital signs, well-being & comfort level before, during and after anesthesia.

**Surgical Electrocautery:** This technology helps reduce the amount of bleeding and pain by closing the blood vessels as they "cut".

**Thermal Patient Warmer:** The "Hot Dog's" state-of-the-art technology warms by using a semi-conductive polymeric fabric that delivers safe and effective heat to the patient - no blowing air, no hot water - continuously monitors the resistance... maintaining the perfect temperature at all times.

**Operating Room:** Sterile room used only for surgery and disinfected between patients. Our surgical team members wear caps, masks, and shoe covers to prevent infection. Separate sterile packs used for each patient and all packs have sterility indicators both inside and out to confirm instrument sterility.

**IV Catheter and IV Fluids:** Intravenous fluids keep a patient's blood pressure, tissue, and organ blood flow stable. An IV catheter allows for immediate access to the circulatory system in case additional medications need to be given.

**Team Member/Anesthetist Provides TLC for Your Pet as they Recover from Anesthesia:** Giving your pet the comfort and assurance they need so they are not nervous as they recover from anesthesia.

**Post-operative Pain Medication:** Any patient that has undergone surgery should be sent home with pain-relieving medication.

**Detailed Written After Care Instructions:** These are vital to know what is normal after anesthesia and how to care for your pet once you have arrived home.

**Doctors and Technicians Dedicated to Answer any**

**Post-surgical Questions:** We are available and happy to answer any questions or concerns that you may have.



The Standard of  
Veterinary Excellence



### Northwest Pet Clinic Offers:

- Pre-anesthetic blood testing.....Yes [ ]
- Pre-operative pain medication and sedatives.....Yes [ ]
- General anesthesia.....Yes [ ]
- Cardell Blood Pressure monitoring.....Yes [ ]
- EKG.....Yes [ ]
- Pulse oximeter.....Yes [ ]
- Capnostat® CO2 sensor.....Yes [ ]
- Dedicated anesthetist.....Yes [ ]
- IV catheter and fluids.....Yes [ ]
- Surgical electrocautery.....Yes [ ]
- Sterile operating room.....Yes [ ]
- Nerve blocks as needed.....Yes [ ]
- Post-surgical pain medications.....Yes [ ]
- Thermal patient warmer (hot dog).....Yes [ ]
- Team member provides TLC for patient as they recover.....Yes [ ]
- Detailed aftercare Instructions.....Yes [ ]
- Doctors & technicians dedicated to answer post-surgery questions.....Yes [ ]
- Courtesy follow up for suture or drain removals.....Yes [ ]

### Other:

Having worked as a vet tech at a different veterinary office, I am aware of what can go on behind closed doors and I love that I do not have to worry about that at NW Pet Clinic. The quality of care is excellent but for me, how each person at NW Pet treats my pet is of utmost importance...I always know that is the case at NW Pet, regardless of which veterinarian I get or which tech is caring for my beloved family member...NW Pet is the place for me.

- Lori

We are Your  
Community's Pet Clinic!

Proudly serving Tucson,  
Marana, Oro Valley, and  
Southern Arizona

